REVISED SERVICE FRAMEWORK FOR RESPIRATORY HEALTH AND WELLBEING

Consultation Response Questionnaire
CONSULTATION RESPONSE QUESTIONNAIRE

You can respond to the consultation document by e-mail, letter or fax.

Before you submit your response, please read Appendix 1 about the effect of the Freedom of Information Act 2000 on the confidentiality of responses to public consultation exercises.

Responses should be sent to:

E-mail: serviceframeworks@dhsspsni.gov.uk
Written: Service Frameworks Unit
DHSSPS
Room D1
Castle Buildings
Stormont Estate
Belfast, BT4 3SQ
Tel: (028) 9052 8283

Responses must be received no later than 2nd January 2015

I am responding: as an individual ☐
on behalf of an organisation ☐
(please tick a box)

Name: __________________________________________________________
Job Title: ____________________________________________________________________________
Organisation: __________________________________________________________________________
Address: __________________________________________________________________________
Tel: __________________________________________________________________________
Fax: __________________________________________________________________________
e-mail: __________________________________________________________________________
Revised Service Framework for Respiratory Health and Wellbeing consultation response questionnaire

Background

The Service Framework for Respiratory Health and Wellbeing was originally launched in June 2009. It has recently been subject to a fundamental review and also to an independent review by the Regulation and Quality Improvement Authority (RQIA).

The revised Framework includes 56 standards, which relate to a number of specific conditions, as well as communication and patient and public involvement, health improvement and protection, social emotional support, information, training, medicines management, and palliative and end of life care.

Purpose

This questionnaire seeks your views on the revised Service Framework for Respiratory Health and Wellbeing, and should be read in conjunction with the document which includes the draft standards. It is particularly important to know whether the proposed standards will ensure that health and social care services are safe, effective and person-centred.

All Service Frameworks incorporate a specific set of standards that are identified as generic. The generic standards were subject to a public consultation which closed on 6 August 2012. The standards have since been finalised and agreed.

We are therefore not seeking comment on these standards as part of this consultation. The relevant standards are clearly marked as generic throughout the document.

The consultation questionnaire

The questionnaire can be completed by an individual health professional, stakeholder or member of the public, or it can be completed on behalf of a group or organisation.

Part A: provides an opportunity to provide some general feedback on the service framework document and should be completed by all respondents.

Part B: provides an opportunity for respondents to give additional feedback relating to specific standards and/or sections of the service framework.
Please indicate which section(s) you are providing feedback on:

- [ ] I am providing general feedback on the document and will complete Part A.

- [ ] I am providing general feedback on the document with a focus on the specific section(s) indicated in the table below and will complete Part A and Part B.

### Please tick which sections or subsections you are providing feedback on

<table>
<thead>
<tr>
<th>Section 6: Standards for specific conditions</th>
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<tbody>
<tr>
<td>6.1 Chronic Obstructive Pulmonary Disease (COPD)</td>
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<td>6.2 Oxygen Therapy in COPD</td>
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<td>6.3 Asthma in Adults</td>
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<td>6.4 Asthma in Children and Young People</td>
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<td>6.5 Community Acquired Pneumonia (CAP) in Adults</td>
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<tr>
<td>6.6 Community Acquired Pneumonia (CAP) in Children and Young People</td>
</tr>
<tr>
<td>6.7 Obstructive Sleep Apnoea/Hypopnoea Syndrome in Adults</td>
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<td>6.8 Obstructive Sleep Apnoea Syndrome in Children and Young People</td>
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<td>6.9 Long Term Ventilation in Adults</td>
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<td>6.10 Long Term Ventilation in Children and Young People</td>
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<tr>
<td>6.11 Cystic Fibrosis</td>
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<tr>
<td>6.12 Bronchiectasis</td>
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<td>6.13 Interstitial Lung Disease (ILD)</td>
</tr>
<tr>
<td>7.1 Pulmonary Rehabilitation</td>
</tr>
</tbody>
</table>
| Section 7: Standards Relating to All Conditions  
| 7.2 Transitional Care for Adolescents with Chronic Respiratory Disease |
| Section 7: Standards Relating to All Conditions  
| 7.3 Acute Oxygen Therapy |
| Section 7: Standards Relating to All Conditions  
| 7.4 Social and Emotional Support |
| Section 7: Standards Relating to All Conditions  
| 7.5 Information |
| Section 7: Standards Relating to All Conditions  
| 7.6 Training |
| Section 7: Standards Relating to All Conditions  
| 7.7 Medicines Management |
| Section 8: Standards for Supportive and Palliative Care  
| Standard 55 |
Part A – General feedback on the document (all respondents please complete this part).

Q1. Please indicate your views on the following statement (please circle response)

“In general the language and organisation of the document is easy to follow.”

Strongly agree  Agree  Neither  Disagree  Strongly disagree

Comments:

Q2. Please indicate your views on the following statement (please circle response)

“The standards covered by the service framework are important for those with respiratory disease”.

Strongly agree  Agree  Neither  Disagree  Strongly disagree

Comments:
Q3. Please indicate your views on the following statement (please circle response)

“Overall this framework will provide an opportunity to help set priorities for commissioning services for respiratory disease”.

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither</th>
<th>Disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
</table>

Comments:

Q4. Which of these standards will have the greatest impact on the health and wellbeing of people who use respiratory services, and why?

Comments:
Q5. Which of these standards might affect existing or potential health inequalities for people in Northern Ireland, and how? Please consider social, economic and geographic challenges in response to this question.

Comments:
Equality implications

Before completing this section, please refer to Appendix 2 which relates to equality of opportunity, and the guidance regarding this produced by the Equality Commission for Northern Ireland.

Q6. What is the likely impact on equality of opportunity for those affected by this policy, for each of the Section 75 equality categories?

Minor ☐  Major ☐  None ☐

If you have indicated minor or major, please provide details:

Q7. Are there opportunities to better promote equality of opportunity for people within the Section 75 equalities categories?

Yes ☐  No ☐

Comments:
Q8. To what extent is the policy likely to impact on good relations between people of different religious belief, political opinion or racial group?

Minor □   Major □   None □

If you have indicated minor or major, please provide details:

Comments:

Q9. Are there opportunities to better promote good relations between people of different religious belief, political opinion or racial group?

Yes □   No □

Comments:
Q10. Please use the box below to insert any further comments, recommendations or suggestions you would like to make in relation to the revised Service Framework for Respiratory Health and Wellbeing.

Comments:

Please continue and complete Part B, or return your response questionnaire. Responses must be received no later than 2nd January 2015. Thank you for your comments.
Part B – Feedback relating to specific standards and/or sections of the service framework.

If necessary please copy and complete this part of the questionnaire for each section or standard you are reviewing.

Please insert the specific section or standard you are reviewing in the box provided

Please insert the specific section or standard you are reviewing in the box provided

*Section 6.1: Chronic Obstructive Pulmonary Disease (COPD)*

*Standard 20: Diagnosis of Asthma*

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Q(i). Please indicate your views on the following statement (please circle response)

“It was easy to locate my specific standard/section of interest in the Service Framework document.”

Strongly agree  Agree  Neither  Disagree  Strongly disagree

Comments:
Q(ii). Service frameworks are viewed as active documents which evolve over time to include new scientific evidence for improving care. Are you aware of any key evidence or other information which is missing, and which would alter the nature of this particular section/standard?

Yes ☐ No ☐

Comments:

Q(iii). Please indicate your views on the following statement (please circle response)

“The performance indicators and the expected performance levels are reasonable, and they will help progress towards achieving the overarching standard(s).”

Strongly agree ☐ Agree ☐ Neither ☐ Disagree ☐ Strongly disagree ☐

Comments:
Q(iv). Please indicate your views on the following statement (please circle response)

“I plan to use the/these standard(s) to improve my practice, or services, for people with respiratory disease.”

Strongly agree    Agree    Neither    Disagree    Strongly disagree

Comments:

Q(v). Please use the box below to insert any further comments, recommendations or suggestions you would like in relation to this particular standard or section.

Comments:

Please return your response questionnaire.
Responses must be received no later than 2nd January 2015.
Thank you for your comments.
Appendix 1

FREEDOM OF INFORMATION ACT 2000 – CONFIDENTIALITY OF CONSULTATIONS

The Department will publish a summary of responses following completion of the consultation process. Your response, and all other responses to the consultation, may be disclosed on request. The Department can only refuse to disclose information in exceptional circumstances. **Before** you submit your response, please read the paragraphs below on the confidentiality of consultations and they will give you guidance on the legal position about any information given by you in response to this consultation.

The Freedom of Information Act gives the public a right of access to any information held by a public authority, namely, the Department in this case. This right of access to information includes information provided in response to a consultation. The Department cannot automatically consider as confidential information supplied to it in response to a consultation. However, it does have the responsibility to decide whether any information provided by you in response to this consultation, including information about your identity should be made public or be treated as confidential.

This means that information provided by you in response to the consultation is unlikely to be treated as confidential, except in very particular circumstances. The Lord Chancellor’s Code of Practice on the Freedom of Information Act provides that:

- the Department should only accept information from third parties in confidence if it is necessary to obtain that information in connection with the exercise of any of the Department’s functions and it would not otherwise be provided

- the Department should not agree to hold information received from third parties “in confidence” which is not confidential in nature

- acceptance by the Department of confidentiality provisions must be for good reasons, capable of being justified to the Information Commissioner
Revised Service Framework for Respiratory Health and Wellbeing consultation response questionnaire

For further information about confidentiality of responses please contact the Information Commissioner’s Office (or see web site at: http://www.informationcommissioner.gov.uk/). For further information about this particular consultation please contact John Maguire (contact details are shown on page 2).
Section 75 of the Northern Ireland Act 1998 requires the Department to “have due regard” to the need to promote equality of opportunity between persons of different religious belief, political opinion, racial group, age, marital status or sexual orientation; between men and women generally; between persons with a disability and persons without; and between persons with dependants and persons without. The Department is also required to “have regard” to the desirability of promoting good relations between persons of a different religious belief, political opinion or racial group.

In keeping with the above statutory obligations and in accordance with guidance produced by the Equality Commission for Northern Ireland, the Department has carried out a preliminary equality screening exercise to determine if the standards proposed in the revised Service Framework for Respiratory Health and Well Being are likely to have a significant impact on equality of opportunity and should therefore be subjected to an Equality Impact Assessment (EQIA). The Department has concluded that an EQIA is not required. This decision will be revisited following the completion and evaluation of the public consultation.